

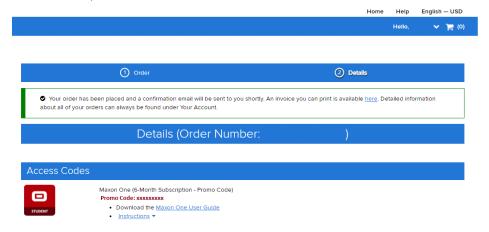
Maxon One User Guide

This document provides step-by-step instructions on how to activate your Maxon One Subscription.

Get the Promo Code from your Order

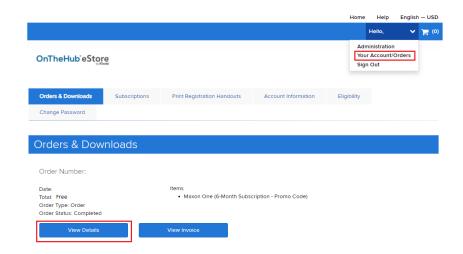
Activate Promo Code and Create a MyMaxon Account
Support

Get the Promo Code from your Order



<u>If you have already closed the window</u> with your Order Details Page, you can still access it by following the steps below:

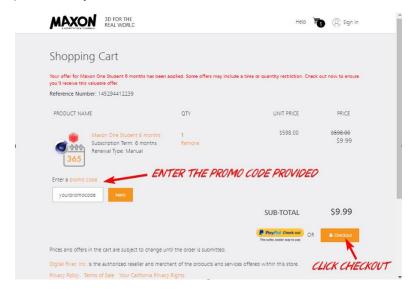
- a. Go to your WebStore, sign in and click on the arrow beside your username (top-right corner), and then click **Your Account/Orders**.
- b. Click the View Details button next to the order to see the promo code for Maxon One.



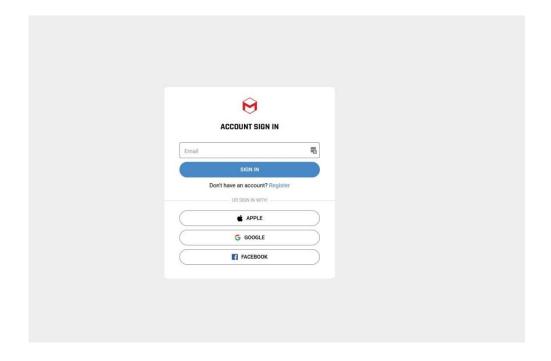


Activate Promo Code and Create a MyMaxon Account

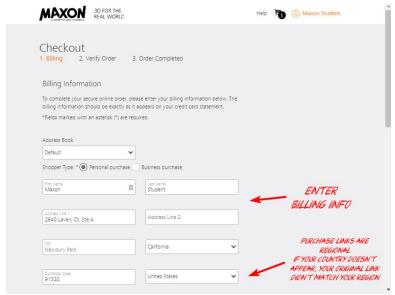
1. Follow the link provided by OnTheHub to Maxon's store.

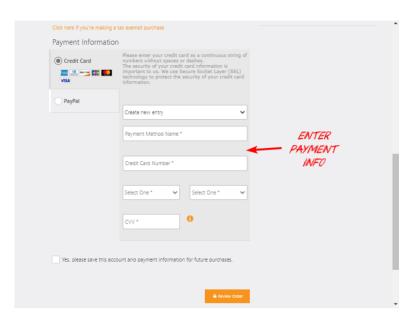


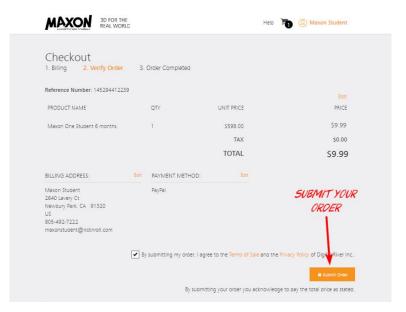
- 2. Enter the promo code provided by OnTheHub. This will reduce the license cost to just the service fee.
- 3. Click Checkout.



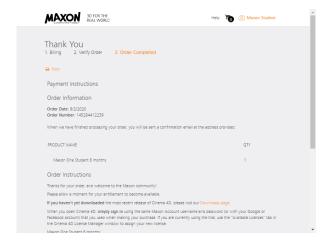








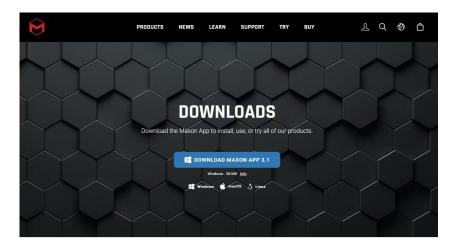




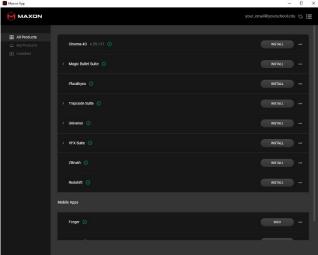
4. Enter **Billing** and **Payment Info**, and complete the purchase.

Note: charges will appear on your statement as DR MAXON COMPUTER or Digital River.

You will be charged applicable VAT / Sales Tax.



- 5. Visit https://www.maxon.net/downloads to download installers (this link is also provided in the confirmation email you'll receive).
- 6. Once downloaded, install Maxon App.
- 7. Sign in to your Maxon Account. Once signed in, click Install next to each tool you wish to install. Each tool's dedicated installer will download and launch. Complete the installation process.





Notes:

Cinema 4D: We recommend users start on Cineversity (https://www.cineversity.com)

Red Giant: We recommend users start on Red Giant tutorials (https://www.redgiant.com/tutorials)

Redshift: https://youtu.be/gnC-LEI82Ho

Support

If you have technical issues or require support, please visit **Maxon** at: https://support.maxon.net